

# Families and Children's Transformation Programme

Latest news

June 2018

Welcome to the latest edition of the Families and Children's Transformation Programme (FACT) newsletter for partners. We will be regularly sharing updates on the latest news as the programme moves to new ways of working.

Issue 4

## Best start in life – 1001 critical days

There is good engagement from partners on the Best Start in Life workstream with a shared recognition we need to get it right early to have the greatest impact on a child's future - particularly focusing on the first 1001 critical days.

One of the key project areas in this workstream is improved integrated working. Progress so far includes:

A conference planned for early years childminders and nurseries in the autumn to recognise the key role they play in supporting a child's development.

A "top tips for starting school" information resource is being developed for parents.

An early years e-toolkit for professionals is being created recognising the importance of the critical 1001 days.

Mapping interventions and programmes for families with children under five years is underway. We will be speaking with professionals and families to ensure the programmes are as accessible as possible.



The partnership pathway for SEN Early Help will review the roles and responsibilities of professionals who support settings with SEND related issues, with a view to communicate these to partners for increased awareness.

## Youth Offending & Emerald Teams – Have your say

A review of the way the YOT and Emerald team work together is taking place as part of the FACT workstream – "A partnership approach to supporting young people to live in their families and communities."

Staff contribution will be key and there will be multi-agency meetings and working with service users on the proposals before coming back to the FACT board in the Autumn. This will help shape how the service moves forward and ensure everyone has the opportunity to share ideas and suggestions.

A meeting invite will go out to all staff. Topics the focus groups will consider include:

- Current structures and roles
- Reviewing provision and practice for adolescents at risk
- How we can be more integrated with our work with 10 – 18year olds
- Research into practice and evidence in other areas and how this might work in Wiltshire.

**The focus groups will be at:**

2 July Chambers, Monkton Park - 12-2pm

19 July Chambers, County Hall - 2-4pm

23 July Salisbury City Hall - 10am-12noon

## Children's and Adult's Services working together

CMS - Case Management System Liquid Logic brings multiple systems into one system so all information on our families, children and young people is shared in one place from one system.

Data migration and testing is continuing in children's services with the new system being rolled out towards the end of the year.

Adult Care has provided resources from their CareFirst systems team for the testing of the documents that have been migrated from CareDocs and CareStore. This provides additional resources for a huge data exercise for Children's. It is also giving Adults an early

insight into the Liquid Logic system and what is required for their own data when Adult Care migrate to Liquid Logic.

### System testing

Following the fifth data migration exercise in July, an extensive programme of testing will start. This will involve up to 12 resources from across Children's sitting together and Adult Care has freed up space in their area so they can work together during this period.

## No Wrong Door

No Wrong Door is an integrated multi-disciplinary service for young people aged 12 – 25 who are either in care or on the edge of care.



It aims to provide flexible accommodation and support to those on the edge of care, at risk of placement disruption and to vulnerable care leavers.

In the spring an outline proposal was approved by the board which detailed the scope of the No Wrong Door innovation. Since then a project group has been established and key areas of work have been identified along with suitable leads. Smaller working groups will take

ownership of work such as Ofsted registration, policies and procedures and refurbishment of a suitable property to house the service and recruitment and training of staff that will operate the service.

## One shared Language and Vision

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Our One Shared Language and Vision project aims to provide families with seamless support. This means families feel all the people supporting them are pulling in the same direction, using the same language consistently and always using non-jargon.



A multi-agency workshop has been arranged for Thursday 26 July 2018, 9.30am – 12.30 at Methuen Room, Springfield Campus, Corsham. This session will focus on

- Exploring a common vision for working with families.
- Bringing together professionals from multiple agencies, NHS, local government, schools, voluntary and community services to engage and learn from each other.
- Exploring an approach to provide better outcomes for the families we support.
- Preventing confusion and misunderstanding between agencies and families.

- Gaining insight into the work and approaches of other agencies.
- Making connections with partners who could support you in your work with families.

We would welcome your input. If you or a delegate from your organisation is able to attend please contact [FACT@wiltshire.gov.uk](mailto:FACT@wiltshire.gov.uk) to be added to the attendance list.

## Voluntary sector

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There is also good engagement with the voluntary sector. The three main streams of work around guidance, training and recruitment are progressing well. This work includes exploring the potential for development of a quality assurance kite mark and also the potential for shared recruitment. They are also exploring re-instating volunteer co-ordinator networking events and an annual volunteer fair

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The Stable Housing project will look to define 'who are our vulnerable families?' and 'What is stable housing?'

The Integrated Mental Health project will research other successful models of crisis management practice, map the timeline for the whole mental health referral process and approach reps from CAMHS and Adult Mental Health for presentations on the general landscape of their service provision.

