



Wiltshire Children and Families Voluntary Sector Forum Putting the pieces together



Newsletter – October 2017

If you would like an article included, please send to our administrator:
emily.orchard@cfvsf.org.

This is your newsletter, and your opportunity to share news with members.

Information from other sources will feature, but this media is for sharing information from Wiltshire Safeguarding Children Board, (WSCB) and Wiltshire Children's Trust.

Don't forget to check the CFVSF [website](#) for meeting minutes and current information.

Also check us out on social media:



Welcome

Next meeting will be held: 14 November 2017
9.30 am to 12.30 pm
Scout HQ, Potterne Wick, SN10 5QT

Agenda will be published prior to meeting.

Speakers will be:

Polly Wright (Children's Service Manager, Barnardo's Midlands and South West) – Children Affected by Parental Offending (CAPO)

Tamsin Stone (Children's Services Integration Project Wiltshire Council) Children's Services Integration Project – Phase 2

Chair Updates



<http://www.wiltshirescb.org.uk/>. Please take a look at the training courses available (listed below under training section) and consider if you have any staff who would benefit from attending.



<http://www.wiltshirepathways.org.uk/>. Please take a look and save the new address to your favourites. Please also pass on this message to colleagues as appropriate.

Multi-Agency Forums (MAFs)

New dates and contact details for the MAFs running are available on <http://www.wiltshirepathways.org.uk/> (these are updated regularly so please always check for the latest details).

Community Engagement Managers (CEM's)

Information about Area Boards and your Local Community Engagement Managers can be found here: <http://www.wiltshire.gov.uk/council/areaboards.htm>.

Wiltshire Council introduces new Support and Safeguarding Service for Children and Families

Please find attached a newsletter providing more information on the new service that was launched on 2 October 2017 – [click here](#)

Children's Services Integration (CSI) Project – consultation event for voluntary sector organisations, 12 October 2017 from 2.00 pm to 5.00 pm, County Hall, Trowbridge. The CSI project leads are keen to explore ways we can work better together to support children and families in Wiltshire. They would like to hear your thoughts and ideas to ensure children and families get the right support at the right time. It is pleasing that a number of agencies have already signed up to this workshop. If you are able to attend this event please contact CSI@wiltshire.gov.uk.

Anxiety and Depression Call to Action Event – Takes place on 10 October 2017 from 9.00 am to 1.00 pm, Devizes Corn Exchange. Contact <https://www.eventbrite.co.uk/e/anxiety-and-depression-event-tickets-34271689546>. If you would like your organisation to have a stand at the event, please contact dexter.chipeni@wiltshire.gov.uk.

Anti-Bullying Week – Takes place from 13 November to 17 November 2017 this year. Working with young people, a series of five podcasts will be recorded. The podcasts will reflect this year’s anti-bullying theme ‘All different, all equal’ and will address bullying in relation to racism and disability etc. BBC Radio Wiltshire will be recording and promoting the podcasts and they will be aired in schools across the week.

Circulation of Newsletter – if you receive this newsletter on behalf of your organisation please pass it on to colleagues so that as many people as possible can find out what the Forum can offer. If you have colleagues who would like to be included in the circulation list please contact emily.orchard@cfvsf.org.

Wiltshire Council



Wiltshire Children and Young People’s Health and Wellbeing Survey 2017

Presentation of data from almost 10,000 pupils aged 8-18. Presentation of key findings, including outcomes for vulnerable groups. For those working with young people and commissioning services.

The Cotswold Area, County Hall, Trowbridge
Wednesday 11th October 2017, from 3.40 pm to 5.00 pm
Monday 30 October 2017, from 3.40 pm to 5.00 pm

To book a place at these free events please email: helen.drown@wiltshire.gov.uk.

Key Messages from WSCB



David Poole, Head of the SW Inquiry Office for the Independent Inquiry into Child Sexual Abuse, spoke to members of WSCB and the Safeguarding Adults Board. The public inquiry is the largest to have been established in the UK and its scope includes all institutions which may have failed to protect children now and in the past. Although no end date has been set, David told members they will achieve “substantial progress” by 2020. The inquiry involves the Truth Project, a Research Project and a Public Hearings Project. Since May 2016, 38 sessions to allow people to share their experiences have been run by the inquiry in the South West. For more information visit www.iicsa.org.uk.

- Discussion at both the Executive and sub group meetings has identified issues in relation to how the child protection system protects **adolescents at risk**, particularly those on the edge of criminal behaviour or exploitation. A project group will begin to look at this issue by examining relevant cases to see how the system works, or does not work, for these complex cases involving some of our most vulnerable adolescents.
- One of the findings expected to emerge from the latest Serious Case Review, is that a strong strategy to identify and respond to neglectful behaviour is essential. It was agreed at the meeting that a new project group would be set up to establish an effective **local neglect strategy**.
- A recent Care Quality Commission (CQC) inspection rated **Virgin Care** as good overall and

outstanding for the way services are led. The report noted that the registered manager kept a log of safeguarding discussions and referrals and undertook a monthly review of cases referred to ensure they had been followed up to comply with LSCB policies.

- There was a positive response to the latest Safeguarding Audit for Early Years Settings and the results highlighted much good practice in the county. However, a significant minority (16% of settings and 22% of childminders with assistants) are not compliant with statutory requirements for whole staff child protection training. Work is now underway to address the challenges revealed by the audit.
- **Section 11 of the Children Act 2004** places a statutory duty on individuals and agencies to ensure their services have regard to the need to safeguard and promote the welfare of children. The Board has a key role in providing assurance that those organisations are fulfilling this duty. It was agreed at the September meeting (with the intention of tailoring the assessment to the agency to make it more meaningful and targeted) that agencies will be asked to sign a statement of compliance to provide assurance. This will be sent out yearly and will include a request to identify areas requiring improvement.
- It was agreed that there was a continued need for the Board to provide a programme of **multi-agency training** to inform practice. A new training model will be discussed and agreed at the November meeting after consultation with key partners.

To read in more detail please click [here](#).

Training

CFVSF Training – Safeguarding Children training for adults who are themselves vulnerable

Following requests from members for Safeguarding training for volunteers who are themselves vulnerable, the Forum has commissioned Barnardo's to deliver a "train the trainer" course for members. It is a one day course which will enable practitioners to deliver half a day training to their volunteers back in the workplace. The training is suitable for volunteer coordinators.

21 November 2017, Potterne Scout Hut, 9.30 am to 4.30 pm.

There are some spaces left so please contact emily.orchard@cfvsf.org to book your places(s) as soon as possible. Please note – this training is free, but there will be a £40 charge made to organisations that book a place and fail to attend on the day.

WSCB Training

CSE - WSCB has arranged two training courses in the coming months (November and February) for practitioners working with young people, parents and families affected by CSE.

- Working with CSE – Working with Parents and CSE, 14 November 2017, Trowbridge, from 9.30 am to 4.30 pm. This is a one day course targeted at practitioners who are working with parents and families affected by CSE. This course will look at practical approaches, tools and resources to use with families and explores effective ways to support parents when their child is being, or is at risk of being, sexually exploited.
- Working with CSE – CSE Skills and Practice, 7 February 2018, Potterne, from 9.30 am to 4.30 pm. This course is targeted at practitioners who are working with young people who are at risk of or who are being exploited and aims to develop practitioner skills, offer ideas to enhance practice and introduce practical ways of working with young people who are at risk

of sexual exploitation.

There is no charge to attend, but you do need to book a place. Please go to: <https://wiltshirescb.safeguardingchildren.co.uk/> and register yourself with an account (if you don't already have one). Then, use the "Requested Learning" tab to make an application. For more information, please contact the WSCB on 01225 713560 or email on WSCBTraining@wiltshire.gov.uk.

Free E-safety online course - follow this link <http://www.wiltshirescb.org.uk/e-safety-guidance-for-practitioners/>

- Neglect 10th October 2017, Trowbridge
- Sexualised behaviours 28 November 2017, Devizes
- Safer recruitment 12 October 2017, Melksham

Please feel free to distribute this to any other members of your team who may not have received this.

If you have any questions, please email wscbtraining@wiltshire.gov.uk.

Full details of the courses and charges can be found in the training brochure on the WSCB website. Please follow this link <http://wiltshirescb.org/>. Use this link to book places <https://wiltshirescb.safeguardingchildren.co.uk/>.

HealthWatch Wiltshire



A young carer from Trowbridge, who has carried out more than 200 hours of volunteering, is urging his peers to get involved in a new scheme. Nineteen year old Scott Kane is now helping to promote YouthWatch (a new scheme launched by the independent health and social care champion Healthwatch Wiltshire) which aims to help young people have a voice on the way health and social care services are run in the county.

YouthWatch will train young volunteers (aged from 14 to 25 years old) to listen to the views of children and other young people in the county, in order to find out what they think about health and social care services. They will then feed this information back to decision making boards to shape health services in Wiltshire.

If you, your child or someone you support or look after would be interested in joining the YouthWatch scheme, contact Healthwatch Wiltshire on 01225 434218 or info@healthwatchwiltshire.co.uk, or visit www.healthwatchwiltshire.co.uk/youthwatch for more details.

Salisbury Foodbank



Would like to remind all children's service leaders that we now have a Foodbank Centre running in Amesbury every Tuesday from 2.00 pm to 4.00 pm at Wyndham Hall, Church Street.

Our aim is to avoid additional travel costs for families looking for support so please refer local clients to the centre and together we will meet the needs of the community.

We would be grateful if you could circulate this info to all welfare group leaders. To become a referrer contact lucy.duffy@trusselltrust.org.

Home-Start Kennet

Home-Start Kennet (also known locally as HSK) is one of a network of 340 local Home-Starts in the UK. We are a voluntary organisation that offers friendship, support and practical help to parents with young children in their own homes.



We are celebrating our 30th year and work with families from all walks of life throughout Marlborough, Pewsey, Devizes and Tidworth and their surrounding villages. We have also now expanded our area to cover Calne and Chippenham. We are currently recruiting for two roles, a [Fundraising Manager](#) and a [Finance and Administrative Assistant](#). Please click the posts for more details.

Beat the bugs – Train the Trainer Course

This course is being run by Issie Tucker MSc IP&C, Public Health Nurse Specialist, Infection Prevention & Control.

This free course is designed to be delivered by community groups to community groups and aims to increase awareness and change behaviour around hygiene, self-care and antibiotic use.

It is fun, interactive and informative and covers: basic introduction to microbes, hand and respiratory hygiene, food hygiene, oral hygiene, antibiotics and a final session on self-care.

The training aims to provide community leaders with the knowledge, confidence and skills to deliver the Beat the Bugs course. It is suitable for anyone who works in the community or school settings (teachers, school nurses, community nurses, scouts leader, youth group leader other community outreach leaders). Following a short test at the end of the session, attendees have the opportunity to becoming validated trainers for one year. For more information and to register for this course click [here](#).



High Sheriff's concert on 18 November 2017, at Malmesbury Abbey in support of Community First Wiltshire

Salisbury Chamber Chorus is joined by assistant organist at Winchester Cathedral, Claudia Grinnell, for a performance of Fauré's celebrated Requiem.

Also in the programme are: Fauré's Cantique de Jean Racine, Four Motets from Gesualdo's Tenebrae Responsories, organ works by Grison, Vierne and Gigout, and McEnery's Everyone Sang. Grinnell was the organ scholar at Salisbury Cathedral until July this year. Salisbury Chamber Chorus has been recently feted for their performances in Salisbury and London of their musical director Simon McEnery's new work, Space Time Matter Energy.

The concert is raising funds for Community First, Wiltshire's Rural Community Council, on behalf of the High Sheriff of Wiltshire, Lady Marland, and is generously supported by the James Dyson Foundation. For more information and tickets click [here](#).



FREE Support for volunteering in Wiltshire – Volunteer Connect

Community First is the new host for Volunteer Connect – your county wide volunteering service across Wiltshire. Organisations can sign up for a [FREE Volunteer Connect Profile](#) and start promoting and advertising their volunteering roles. Volunteers can also [search for a role](#) and sign up for [FREE volunteer profile](#) using the platform.

Volunteers and organisations can sign up, update and manage their own online profiles, finding suitable matches and allowing two-way communications. We can also work with local organisations and provide volunteering data that can report on your local recruiting and matching.

Laura Naylor supports and co-ordinates volunteering activity as part of the [Building Bridges](#) programme. For more information please pick up the phone and call her on 01380 715894 or pop an email to lnaylor@communityfirst.org.uk and we will be very happy to answer any of your questions.

Turning Point



Now offers a digital treatment option for clients which they will be able to access from their own computer in the near future.

Turning Point also has a new ‘Wellbeing Cloud’ website that offers self referral, self help guide, and information about services and how to begin the journey to recovery. The Wellbeing Cloud website can be found [here](#).

The Wiltshire Life Awards



Make a welcome return in 2018, as we once again scour the county for tales of creative endeavour, bravery, community spirit, business acumen and young entrepreneurship and sportsmanship. The county’s residents aren’t short on pluck and as they continue to work in ways that can only promote Wiltshire, we continue to champion them.

The awards seek to raise the profile and awareness of not just profitable businesses, but also of charities and community groups. This includes: the young, older people in our community (and everyone in between), those who seek to put the county on the map, designers, the food producers who are making a name for themselves (locally, nationally and internationally), the people who keep us entertained with their events, restaurants, pubs and artwork, conservationists, sporting stars from all realms, our special towns and businesses that we can be proud of. Click [here](#) for more information.



Julian House Build a Bike Workshop serves the public, selling bikes and maintenance services while creating opportunities for vulnerable people to train, gain confidence and make progress towards independence and employment. This is a project run by the charity Julian House. Build a Bike is a six week course that gives a hands-on introduction to bicycle maintenance. On completion of the course, participants will have completely dismantled and built their own bike from scratch. For more information click [here](#).

Kennet Furniture Refurbiz (KFR)



We are Kennet Furniture Refurbiz, based in Devizes, and we support households across Wiltshire and Swindon to access affordable furniture and white goods. Goods are received from public donations, which we collect for free or a small donation towards costs. We are able to repair and refurbish goods to ensure items are fit for purpose. We offer a warranty with all electrical goods to reassure people as to the quality of items they are receiving. We have identified that many potential clients are unable to use our services as they cannot raise the funds to pay for the essential items that they require, despite our trying to keep items affordable. As such we would like to raise funds to cover the costs of these items on their behalf.

In order to raise the funds we need to ensure that the people in receipt of these items are assessed to be of need. This is where we would like to ask you to join us.

As many of your colleagues and volunteers will be meeting clients in need and will be aware of their full situation we would like for you to be able to refer to us clients in need who cannot afford the goods directly. This could be a one-off item or furnishing a new home in full.

In order for us to set up this scheme we would need partners who are willing to sign a letter of understanding confirming that they will be responsible for assessing the clients need and ability to contribute towards costs. We would then fundraise for the provision grant and take the funds from this 'pot' each time you refer a client. Together we would collate case studies (anonymous if required) to highlight the work we are doing and to enable us to secure further funding. For more information please click [here](#).



ImaYDiT ("I Made It") project

The ImaYDiT ("I Made It") project is run by Wiltshire Centre for Independent Living in conjunction with University of the West of England and funded by DRILL (Disability Research on Independent Living and Learning).

Led by disabled people or people with long term health conditions aged 14 to 25, the project will explore how, in a rapidly changing world, Young Disabled People (YDP) imagine their transitions into 'adult life'. You can take part either as a researcher (training will be given) or a participant if you are (or know) a 14 to 25 years old and see yourself as disabled* and would like to take part please get in touch and we can discuss ways you can be involved. Click [here](#) for more information.

Recovering Together (Spurgeons)

Recovering Together is an exciting new project funded for two years by the Ministry of Defence Covenant fund. The project provides a package of holistic support to military families experiencing domestic abuse in the Salisbury Plain training area. Working with our key partners, Splitz and the Army Welfare Service, we will provide support for the whole family with children aged 0-11.



The project offers the Freedom and You and Me, Mum courses for victims of abuse, which will be led by our Domestic Abuse Support Workers. The Domestic Abuse Support Workers will also support victims in the home. Children will be offered support through our childcare

sessions during these courses, based around the Five to Thrive ethos, led by our experienced Childcare Workers, and also 1:1 sessions with our Play Therapist. Our Partners, Splitz, are working alongside us to deliver the DVPP programme TurnAround, and parents may also access the Freedom for Perpetrators and Victims programme, which is a two day course.

If you would like to know any more about the project, please email recoveringtogether@spurgeons.org.

The Effective Trustee



This is a workshop for voluntary sector trustees and will be held Tuesday 24 October 2017, from 9.30 am to 12.30 pm.

An introduction to the roles and responsibilities of trustees and management committee members, with an opportunity to explore with others how you can fulfil these effectively. An interactive workshop for trustees of Wiltshire and Swindon voluntary groups.

For more information and to book a place please click [here](#).

Elizabeth House



Elizabeth House have created a club for people on the Autistic Spectrum to have the opportunity to meet others and take part in structured activities. The clubs are held in a safe environment with trained staff to enable the development of social skills, making choices and discovering activities for leisure. The clubs will have an age range of 8 to 25 years which will be split according to the dynamics of the group, but generally younger ones and then a teenage/young adult group with up to ten people in each club. The clubs will include activities such as cookery sessions, art and craft sessions and computer sessions. To see the dates of the clubs and to read more click [here](#).

For events in October and November please click [here](#) for a booking form.

Elizabeth House Social Centre would like to invite you to join them for “Christmas with Sarum Six” 19 December 2017 at 7.15pm at St Martin’s Church, Salisbury. Click [here](#) for more information.

The National Autistic Society – South Wiltshire Branch



We are a support group that meets monthly, giving support and information to parents, carers and people on the spectrum, and anyone else wanting to get information.

At this moment in time we have a speaker one meeting a month and the next a coffee/chat/exchange with other people! The speakers are all relevant with different aspects of autism. We also have a closed Facebook group for parents/carers etc to offload, ask questions and share different coping mechanisms with each other, knowing that no one on their friends list will be able to read what they have written and thereby giving them the chance to be fully open. More information on the meetings and dates can be found [here](#).

Wiltshire Parent Carer Council



WPCC Phone Line Hours 2017

Our membership and responsibilities have grown significantly and as a result, we are experiencing increased access of our SENDIS service. To ensure we are able to continue to provide a quality service, we need to ensure sufficient dedicated time each week for information handover between ourselves, so that we can continue to provide a seamless and effective service for parent carers and professionals.

Extended handovers now consistently take place on Mondays and Wednesdays each week wherever possible. Phone lines will still be open during these extended handover times and callers will be invited to leave a message on the answer phone, with their name and number, so that we can return their call as soon as possible. Office hours will remain from 10.00 am to 5.00 pm, Monday to Friday, unless stated otherwise.

Everybody Sing Sessions October 2017



Barnardo's have contracted 'Everybody Sing' to provide singing sessions in four venues around the county. 'Everybody Sing' is a Swindon based singing group delivered by professional vocal coaches for children and young people aged 8 to 25 years who have additional needs. They have been running successful groups in the Swindon area and have now branched out across Wiltshire. The aim of the session is to encourage participation and enjoyment of all types of music and movement and the emphasis will be on fun and confidence building. Props and percussion instruments will also be used. Sessions cost £8.00 Parent carers can stay and younger siblings can be included too.

October dates are as follows:

- Salisbury, Tuesday 24 October 2017, from 10.00am to 12.00 pm
- Marlborough, Tuesday 24 October 2017, from 2.00pm to 4.00pm
- Trowbridge, Saturday 28 October 2017, from 10.00 am to 12.00pm
- Chippenham, Saturday 28 October 2017, from 2.00pm to 4.00pm

For more information or to book a place, please mail jane.middletonjones@barnardos.org.uk, or ring the Barnardo's office on 01249 463907 (option 4).

Wiltshire and Swindon Community Messaging



What is it?

- FREE messages from your local Community Policing Team about policing and crime matters in your area.
- FREE messages from Dorset and Wiltshire Fire and Rescue Service relevant to your local area.
- You can receive free messages by email, text or voicemail.
- You can choose which organisations to receive messages from and the type of information you receive.
- Currently messages are being sent by Wiltshire Police, Wiltshire and Swindon Neighbourhood Watch, Dorset and Wiltshire Fire and Rescue Service and Action Fraud. Messages are also now sent from Farm Watch via Community Messaging.
- You can reply to messages, for examples from your local police officers with information to help them better police your area.
- You can also join a neighbourhood Watch scheme in your area or request to start a new one.
- Swindon Community Messaging aims to improve the flow of information between communities and the local police and fire service.

For more information click [here](#).

News from your Community Area Managers

Tidworth Community Engagement Manager

Marc Read

Marc.Read@wiltshire.gov.uk

Follow Marc on [Twitter](#)

Family learning festival – Tidworth Community Area Saturday 14 October until Sunday 29 October 2017. Learning as a family can help us to become confident, lifelong learners with all the benefits it brings – from better health to being happier. Family learning supports children to achieve at school. It can be transformative, helping us to find new passions and interests, and realise our aspirations through further learning.

All activities are free unless stated otherwise. Including: Children's story time for 3 to 5s, Strange old things – The mobile museum, and Circus Fun Workshop with Wessex Community Circus. For more information click [here](#).

Melksham Community Engagement Manager

Rhys Schell

rhys.schell@wiltshire.gov.uk

Follow Rhys on [Twitter](#)

Recycle Week – It's Worth it! – Whether your bathroom regime is a quick shower or a two hour makeover, the Waste Team at Wiltshire Wildlife Trust and Wiltshire Council are joining up with Recycle Now this Recycle Week to encourage you to look and feel good by recycling bathroom items like empty deodorants and finished-with fragrances. While we all do our bit [read more...](#)

Free family activities are coming to Melksham! – Melksham Area Board has teamed up with local partners and activity providers to organise a two-week programme of free activities and events to inspire a love of learning in family life. The fortnight of activities ([click here](#)) runs from 14 October to 29 October 2017 and will provide a great opportunity for families to get out and have fun in their local community. [Read more...](#)

Karen Linaker Community Area Manager

Twitter: [@SalisburyCAM](#)

E: karen.linaker@wiltshire.gov.uk

Happy Hearts classes in Salisbury

Happy Hearts Cardiac Rehabilitation Exercise and Support has been running for 7 years. Before that time there was very little on offer to help rehabilitate and offer support for patients that have undergone heart surgery or suffered from a heart condition. Salli Grant started Happy Hearts in 2010 with one class. Today with the help [read more...](#)

Wiltshire charity chairs network event

The next charity chairs network event takes place on the 1st November 2017 at Wilson's Law, 39 St John's Street, Salisbury from 4pm. A warm invitation to this network event dedicated to chairs and vice chairs in Wiltshire and surrounding areas. Chair to Chair is a round table event, in association with the national Association [read more...](#)

We will remember them

The annual poppy appeal concert organised by the Royal British Legion takes place on Sunday 5th November this year, 3pm at the City Hall in Salisbury. This year, the concert is being recorded live for broadcast on Remembrance Sunday by Wiltshire Radio so, please come

along and bring your voices to [read more...](#)

Youth Matters – new journal column

Salisbury partners are proud to support the new editorial column of the Salisbury Journal – Youth Matters. This is an exciting new development, as a direct consequence of public engagement at the Children’s Chance “Question Time” event earlier this year, when over 100 local people, including a good number of young people attended to debate [read more...](#)

Articles from recent newsletters:



For everyone working with children, young people and families

Government disingenuous on youth justice reforms

A lack of progress on youth justice reforms suggests the government "may have been disingenuous" when it promised to consider recommendations made in a major review, a report has claimed.

Barnardo's receives Home Office funding to support sexually abused boys

A Barnardo's project to support boys who have been victims of child sexual exploitation and abuse has been handed £184,000 in government funding.

Councils demand action to protect young people in custody

Local councils are pressing the government to take action to make youth custody safer.

Links to other Newsletters

[Swindon and Wiltshire CDOP Summer 2017 newsletter](#)

[Wessex Community Action](#)

[Wiltshire Community Foundation](#)

[Community First](#)

[Wiltshire Parent Carer Council](#)

[Our Community Matters Melksham](#)